

# STATE OF DELAWARE



## EXECUTIVE DEPARTMENT DOVER

EXECUTIVE ORDER  
NUMBER EIGHTY-ONE

TO: HEADS OF ALL STATE DEPARTMENTS AND AGENCIES  
RE: DUAL PARTY RELAY RECOMMENDATIONS BOARD AND DUAL PARTY  
RELAY ADVISORY BOARD

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WHEREAS, 26 Del.C. §220, effective July 6, 1989, provides that the Delaware Public Service Commission (the "Commission") shall establish rules and regulations to require a public utility providing local exchange telephone service to provide a statewide dual party relay service ("DPR") that will allow hearing and speech impaired persons who use a telecommunications device for the deaf to communicate by telephone through attendants or equipment at a service answering facility with persons having normal hearing and speech; and

WHEREAS, following public hearings, the Commission, (a) by Order dated February 13, 1990 adopted rules and regulations and (b) by Order dated April 3, 1990 adopted a cost recovery mechanism for the DPR service; and

WHEREAS, the only public utility lawfully providing local exchange telephone service in the State of Delaware subject to commission jurisdiction is Diamond State Telephone Company (the "Company"); and

WHEREAS, as authorized by 26 Del.C. §220, the Company intends to enter into one or more contracts with service providers for the provision of dual party relay service, and has solicited bids therefor from potential service providers; and

WHEREAS, one of the potential service providers likely to bid is the Bell Atlantic Company, the corporate parent of the Company; and

WHEREAS, by letter dated April 3, 1990, the Commission recommended creation of a "Dual Party Relay Recommendations Board" to review the proposals submitted to the Company by prospective providers of dual party relay service and to make a recommendation as to the most appropriate service provider to be selected; and

WHEREAS, by the same letter the Commission recommended creation of a "Dual Party Advisory Board" consisting of individuals and groups which would, on an ongoing basis, promote the effective provision of dual party relay service in a manner ensuring the maximum benefit to speech or hearing impaired Delawareans;

NOW, THEREFORE, I, MICHAEL N. CASTLE, by virtue of the authority vested in me as Governor of the State of Delaware, do hereby declare and order that:

Section 1.

(a) A Dual Party Relay Recommendations Board ("Recommendations Board") is hereby created to (a) review the proposals submitted to the Diamond State Telephone Company by prospective providers of dual party relay service and (b) make a recommendation as to the most appropriate service provider to be selected.

(b) The Recommendations Board shall consist of a representative of each of the following five agencies and organizations, to be designated by the chief executive or administrator of the agency or organization:

1. Office of Telecommunications Management  
State of Delaware  
Barrett Building  
821 Silver Lake Boulevard  
Dover, DE 19901
2. Council on Deaf Equality (CODE)  
707 Sudbury Road  
Wilmington, DE 19803
3. The National Law Center for  
Law & the Deaf  
800 Florida Avenue, N.E.  
Washington, D.C. 20002



4. Architectural Accessibility Board  
Carvel State Office Building  
820 N. French Street  
Wilmington, DE 19801
  5. The Office of the Public Advocate  
Department of Community Affairs  
Carvel State Office Building (4th Fl.)  
820 N. French Street  
Wilmington, DE 19801
- (c) The Recommendations Board shall have existence until such time as the Diamond State Telephone Company enters into a contract or contracts with a service provider or providers for the provision of dual party relay telephone service in Delaware.

Section 2.

- (a) A Dual Party Relay Advisory Board ("Advisory Board") is hereby created to advise the Diamond State Telephone Company and the selected service provider on an ongoing basis concerning the effective provision of dual party relay service in a manner which assures the maximum benefit to those citizens of Delaware who have hearing or speech impairments.

(b) The Advisory Board will consist of a representative of each of the following eleven agencies, entities or organizations, to be designated by the chief executive or administrator of such agency, entity or organization:

1. Council on Deaf Equality (CODE)  
707 Sudbury Road  
Wilmington, DE 19803
2. Self Help for Hard of Hearing  
People, Inc. (SHHH)  
Delaware Chapter  
133 Devonshire Road  
Wilmington, DE 19803
3. Delaware Association of the DEAF (DAD)  
P.O. Box 8973  
Newark, DE 19714
4. Wilmington Club for the Deaf, Inc.  
620 South Van Buren Street  
Wilmington, DE 19805
5. Sterck School for the Deaf  
Margaret S. Sterck School for  
Hearing Impaired  
Junior National Association for the Deaf  
(JRNAD)  
620 Chestnut Hill Road  
Newark, DE 19713
6. Sterck School for the Deaf  
Margaret S. Sterck School for  
Hearing Impaired  
Parent and Teachers Assoc. (PTA)  
620 Chestnut Hill Road  
Newark, DE 19713
7. Del-Mar Sounds of Silence (SOS)  
10 North Church Avenue  
Milford, DE 19963
8. The Office of the Public Advocate  
Department of Community Affairs  
Carvel State Office Building (4th Fl.)  
820 N. French Street  
Wilmington, DE 19801

9. Office of Telecommunications Management  
State of Delaware  
Barrett Building  
821 Silver Lake Boulevard  
Dover, DE 19901
10. Diamond State Telephone Company
11. The Dual Party Relay Service Provider
- (c) The Advisory Board shall continue in  
existence until the revocation, recision  
or expiration of the Executive Order.

Section 3. In the event one or more of the  
above named agencies, organizations or entities named in  
Section 1 or Section 2 herein ceases to exist or function, or  
fails to designate a representative to serve on the  
Recommendations Board or Advisory Board, respectively, such  
event shall not affect the continued existence of that  
respective Board.



4542p

APPROVED this 26<sup>th</sup> day of  
April, 1990

A handwritten signature in blue ink, appearing to read "Michael N. Castle".

Michael N. Castle, Governor

ATTEST:

A handwritten signature in blue ink, appearing to read "Michael E. Harkins".

Michael E. Harkins  
Secretary of State