STATE OF DELAWARD



EXECUTIVE DEPARTMENT DOVER

EXECUTIVE ORDER NUMBER FOUR

TO: HEADS OF ALL STATE DEPARTMENTS AND AGENCIES

RE: ESTABLISHING THE GOVERNMENT EFFICIENCY AND ACCOUNTABILITY

REVIEW BOARD

WHEREAS, the United States and the State of Delaware have experienced sustained but modest economic growth over the past eight years in the aftermath of the nation's extraordinary economic setbacks suffered in 2008; and

WHEREAS, the combination of modest economic growth, a decline in labor force participation rates due to an aging population, and the State's unique revenue mix have each contributed to modest revenue growth over the past eight years and DEFAC has forecasted that revenue growth may continue to be constrained by these factors for years in the future; and

WHEREAS, the State of Delaware current forecasts a \$350 million gap for fiscal year 2018 and DEFAC anticipates continuing budget gaps well into the future unless expenditure growth is constrained and/or revenues are increased; and

WHEREAS, the State of Delaware is committed to the most transparent and responsible use of taxpayer funds as it strives to overcome fiscal challenges, while promoting a smarter and more efficient State government; and

WHEREAS, the State has periodically undertaken top to bottom reviews of State spending but has failed to institute a permanent and ongoing program to continuously identify, monitor, and implement programs, policies and processes that bend the cost curve downwards, boost efficiency and cut costs elsewhere within State government.

NOW, THEREFORE, I JOHN C. CARNEY, by virtue of the authority vested in me as Governor of the State of Delaware, do hereby DECLARE and ORDER the following:

- The Government Efficiency and Accountability Review Board (GEAR) is hereby established to develop recommendations for increasing efficiency and effectiveness across State government, including by improving the strategic planning process, improving the use of metrics in resource allocation decisions and developing continuous improvement practices.
- 2. GEAR shall consist of the following members:
 - a. The Director of the Office of Management and Budget (OMB);
 - b. The Secretary of Finance;
 - c. The Secretary of the Department of Technology and Information;
 - d. The Controller General:
 - e. The State Treasurer:
 - f. The Chief Justice of the Delaware Supreme Court;
 - g. The Secretary of Health and Social Services;
 - h. The Secretary of Education;
 - i. A representative from the Delaware business community appointed by the Governor; and
 - j. A representative from AFSCME appointed by the Governor.
- 3. A Chair and Vice Chair, or Co-Chairs, shall be appointed from among the members and shall serve in that capacity at the pleasure of the Governor.

- 4. Members serving by virtue of position may appoint a designee to serve in their stead and at their pleasure.
- 5. The Governor may increase the size of GEAR and appoint additional members at his pleasure.
- 6. The Executive Sponsors of the initiative will be the Director of OMB, the Secretary of Finance, and the Controller General.
- 7. GEAR shall convene in February, or soon thereafter, and its scope of work shall include, but not be limited to, the following:
 - a. Developing ideas for potential cost savings and driving implementation of cost savings opportunities for shared services across State government and public education, including in areas such as human resources, information technology, accounting and financial management, management of State assets, professional development and the use of administrative support positions, to better focus resources on the direct delivery of services to the public;
 - b. Identifying the numerous quality improvement initiatives existing across State government and recommending ways the initiatives might work together to establish continuous improvement programs across the State, including by exploring and expanding partnerships with the Delaware Manufacturing Extension Partnership, the Delaware Quality Partnership, and the State's higher education network:
 - c. Recommending changes to the Delaware Government Accountability Act that will better drive strategic planning, help develop meaningful performance metrics, foster more effective monitoring of performance and allocation of scarce resources as part of the budget process, and promote continuous improvement programs throughout State government; and

- d. Identifying changes in the State personnel system that would foster a culture of continuous improvement and improve the recruitment, development and retention of State employees.
- 8. No later than May 1, 2017, the Director of OMB and the Secretary of Finance shall issue to the Governor a report containing preliminary recommendations they wish the Joint Finance Committee to review when considering the fiscal year 2018 budget. The preliminary report of GEAR shall be a public document.
- 9. No later than December 1 of each year, or at an earlier date requested by the Governor, GEAR shall submit to the Governor a report containing recommendations the Governor may include in the Governor's Recommended Budget. The completed report of GEAR shall be a public document.
- 10. Administrative support for GEAR shall be provided by existing staff within OMB, the Department of Finance, the Department of Education, and other State government agencies whose employees have experience in quality management and continuous improvement practices.



APPROVED this 16th date of February 2017.

John C Carney

Governor

ATTEST

Secretary of State